

# Frequently Asked Questions:



A nonprofit organization that provides direct financial assistance to both Men and Women with Breast Cancer.

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## **Question: What is the OPEN or CLOSED period?**

**Answer:** The “OPEN” period is when we are accepting applications. The “CLOSED” period is when we are either reviewing the applications or we are working on fundraising. Please see the chart for these dates on the website page.

## **Question: Do I have to live in the states mentioned on the page to be considered?**

**Answer:** YES, you must reside in one of the states and also be able to provide a valid driver's license.

## **Question: I have another form of cancer, not breast cancer do I qualify or can I apply?**

**Answer:** At this time, no I am sorry the program is only open to men or women diagnosed with breast cancer.

## **Question: What does my doctor's note need to say?**

**Answer:** We provide you with a form for you to hand to your doctor. Please let him or her fill out. Please do not have them send the letter for you. You must EMAIL this letter together with the rest of your application. It cannot come to us separately.

## **Question: How long does it take before I know if I have been accepted for the Pink Ribbon Riders gift?**

**Answer:** Each giving is different depending on how many people apply to us. So watch your emails as we will communicate with you. Estimated time is from the deadline date it is usually about 2 weeks. Not from the date you apply.

## **Question: How will I hear from you if I am accepted?**

**Answer:** By email, we will notify you through the email you give to us. This must be yours and not yours and not your social workers or nurses. We will then ask you to reconfirm your address.

## **Question: Can I call you to confirm that you got my application?**

**Answer:** As much as we would love to talk to you. We are just a couple of people here at PRR behind the scenes, we have chosen not to have a phone to be able to keep working as fast as we can. We will call you if we need you or will email you.

## **Question: Should I worry about the documents and personal information that I have sent to you?**

**Answer:** No, I know it is of a concern to send those items, but we need them to be able to fulfill requirements that are placed on us by our government. So we will do everything to make sure you are safe with us. We will destroy documents of personal information after your application is processed. We only have trusted employees here at PRR working on the application program.

## **Question: For proof of income, do I send you just my income or my husband/ partner's income also.**

**Answer:** Please send us just **your** income proof. Please refer back to the check list where it will tell you in full detail.

## **Question: Can I mail you my application instead of emailing it.**

**Answer:** No, we only accept the application emailed to us.

## **Question: How many steps are there to the application process?**

**Answer:** Three. You will fill out a pre application and then once we have had a chance to review the pre applications for that period, you will be emailed a link to fill out a step online and a printable version that you will mail back to us with attachments.

## **Question: I was diagnosed with breast cancer a long time ago, but I still have bills. Can I apply?**

**Answer:** It depends on what you mean by a long time ago. Our program is an immediate care program for people in “current” treatment. Current treatment means you are receiving chemo, radiation, or a waiting a surgery. It's hard to put a time frame on something when someone needs help. But we are a small organization with only so many funds. Please see all requirements on the website page.

## **Question: I don't look at my email often. Can I give you my nurse's email or friends?**

**Answer:** We ask that you please look at your email during the time that you apply for help to the Pink Ribbon Riders. Email is how we communicate and if we cannot communicate to you and have to wait to go through your friend it will slow the process down for everyone.